

Memorandum

To: CCO Health-Related Services staff

From: OHA Health-Related Services program

Date: June 27, 2025

Subject: Health-Related Services program name change in 2026

Starting in 2026, OHA will change the name of Health-Related Services (HRS) to Flexible Funds. This decision is based on feedback from coordinated care organization (CCO) staff, community partners, and Oregon Health Plan (OHP) members. The current name has caused confusion with the Health-Related Social Needs (HRSN) benefits recently introduced for some OHP members. OHA chose the name Flexible Funds because many partners prefer it, and several CCOs already use similar terms.

This name change will not affect the services CCOs may report as spending to improve care delivery and member and community health. The change will take effect with the 2026 CCO contracts and OHA will update all relevant rules and guidance documents to reflect this change.

This name change is a first step in program development efforts to improve member experience based on significant external input. More information about the name change and a collaborative process for program development going forward will be shared during the CCO Operations Collaborative meeting on July 15.

If you have any questions or concerns, please contact the HRS team at health.relatedservices@oha.oregon.gov.